

### Time & Material (T&M)

<b>General Marine Electrical Service</b>	
Hourly rate for Western Engineer	2,500 THB*
Hourly rate for Thai Engineer	1,800 THB*
> Fault finding and urgent resolution	
> System analysis and documentation	
> Project management and planning	
Hourly rate for Western Electrician	1,800 THB*
Hourly rate for Thai Electrician	1,200 THB*
> Installation and wiring of electrical devices	
> Repair and maintenance of electrical devices	
Hourly rate for Helper	500 THB*
Flat rate for service documentation	
> Quote for parts - Refunded with parts order	1,800 THB
> Service report for one appliance	1,800 THB
> for each additional appliance on the same premises	900 THB
<b>SEABOB/Fliteboard Service</b>	
Hourly Technician rate	2,500 THB*
> Service and preventive maintenance	
> Taking appliance apart, repair, assemble and test	
<b>Miele Appliances Service</b>	
Hourly Technician rate	2,200 THB*
> Service and preventive maintenance	
> Taking appliance apart, repair, assemble and test	
<b>Miscellaneous</b>	
Customer visit – chargeable for every separate day**	
• Zone 1 – up to 15 km	1,400 THB
• Zone 2 – any other location on the island	1,800 THB
• Zone 3 – up to 20 km into Phang Nga province	2,500 THB
• Other location based on quoted business trip	On request
Surcharges	
• Customer requested overtime on working days	+ 50%
• Customer requested working on Sunday or Public Holiday	+ 100%
• Invoice payment overdue – per month****	+ 5%

\* Minimum chargeable time is 1 hour, with 0.5 hours increments hereafter.

\*\* Distance from the company premises based on Google Maps Data

\*\*\* Automatically applied after each month based on Total of previous invoice and resend the updated invoice which supersedes the previous one. If you need more time to pay, please ask for payment plan upfront.

For small projects, we quote based on these terms. For projects > 80 hrs., prices on request.

### Warranty

We warrant our work for 3 month and for material bought from us and we take care of the manufacturer warranty claim for the duration granted by the manufacturer. For customer supplied material, we only warrant our work.